



AirOne Solutions Group, LLC

Specializing in Tomorrow's Challenges Today

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AirOneAlert 911 Solutions for RingCentral®

Real-Time Notification and Alerting of 911 calls, emergencies, lockdowns & more

AirOneAlert turns your phone system into a powerful emergency notification system. AirOneAlert is a real-time emergency reporting solution, that immediately detects when a 911 call is initiated and begins a predefined notification process. It can be through GLIP, SMS, email, alarms and much more. You determine how notifications begin based on what triggered the event. Mass notification is also available. Seconds matter in an emergency. The speed of your response increases the chances of a more favorable outcome.

“AirOneAlert notifies you the second an emergency call has been placed or triggered”

AirOneAlert automatically retrieves the caller's most recent location information, ensuring all alerts contain accurate and complete information. Additionally, AirOneAlert selectively records and emails these emergency recordings to defined staff and can even conference additional parties (listen-only) to validate the calls and help direct on-site response more effectively. AirOneAlert is the most comprehensive emergency alerting solution available for RingCentral®

Today.

Now you can rest knowing your staff is protected in the event of an emergency!

Implementing a dedicated, on-site emergency notification solution is the most cost-effective way to dramatically lower both on-site and EMS response times, while adding extra security for your employees. Not only are you alerted of staff in distress, but you can attach additional information to alerts such as employee names, phone #, health conditions, special medications, etc.

When rapidly notified, your staff can attend to an emergency almost immediately, and can be ready to direct help when it arrives. AirOneAlert for RingCentral® will help organizations to fully meet **Kari's Law** requirements for **On-Site Notification**.



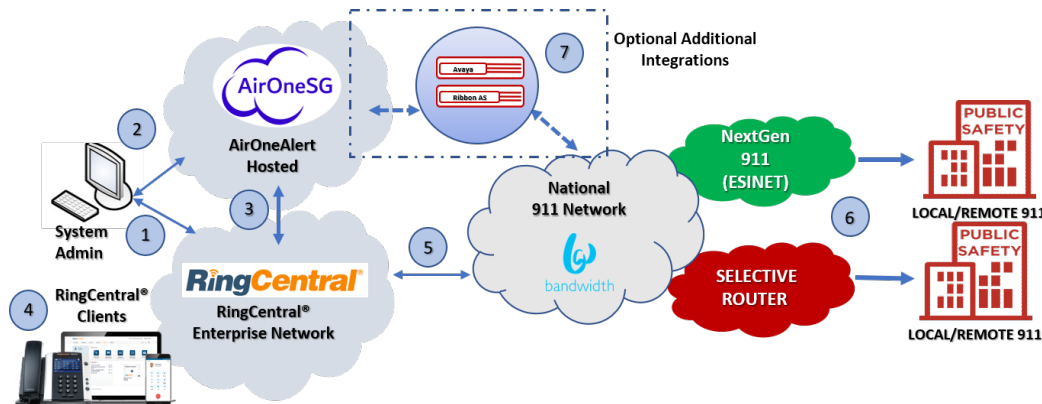
AirOneAlert Features

- True real-time, on-site notification for 911, or any required dial strings, code calls, etc.
- Fully customizable alerting options (alerts to all Glip clients, email, SMS, custom formats, etc.)
- Automatically enables and downloads call recordings of emergency calls
- Accurate location information retrieved in real-time and provided in all alerts
- Dramatically improves response times by sending alerts to your internal First Responders
- Can trigger IoT devices to initiate campus lockdowns, mass notifications, etc.
- Customizable with additional options and integrations to further improve on-site response
- Centrally monitors and dispatches alerts for multiple sites and multiple call server types
- **Call Accounting** also included for RingCentral®



Emergency 911 Notifications for RingCentral®

AirOneAlert designed to integrate with RingCentral® products is a single or multi-site 911 alerting platform available as a fully hosted (SAAS) solution. AirOneAlert works with most leading cloud and premise-based telephone systems and provides a single management console for blended call server environments. AirOneAlert fully integrates with other AirOne Solutions providing you with a complete, unified emergency management platform.



How it works

1. Enterprise administrator logs into RingCentral® and provisions initial user extension database tables with established criteria for 911 use in the RingCentral® dashboard.
2. Administrator also launches AirOneAlert and sets up secure access to RingCentral® portal. ALL RingCentral® based providers are supported using standard API sets.
3. AirOneAlert will do an initial download of extension data and update on a regularly scheduled basis to refresh all field data.
4. Users log into their RingCentral® clients. If the system determines that a user has moved, they will be prompted to update their location details before dialing 911.
5. RC user dials 911 or any defined emergency number. RingCentral® delivers the call to the 911 Routing Service. AirOneAlert listens for all dial strings and when a defined dial string is dialed, AirOneAlert will do a real time dip into the RingCentral® database to assure current location details are available and will then initiate outbound alerting to all Glip clients, email, SMS, and more. AirOne Alert will also initiate RingCentral® call recording of all emergency calls and the automatic download of those recordings to a secure location. Optional feature to conference in Security in listen-only mode is also available.
6. Call is routed by RingCentral® to the appropriate PSAP using the 911 Call Routing Service provided by Bandwidth based on the caller's location.
7. Additional options are available with AirOneAlert for customers that have a blended call server environment that

More Features

- Conferences in security staff to both validate the call and improve on-site response
- Medical Details or Emergency Contact information can be included with the alerts.
- Can be activated on any dial strings, not just 911. Code Calls, campus security, panic buttons, etc.
- Historical data is kept indefinitely for future review/analysis.
- Backwards compatible with older PBXs while supporting current and future releases.
- AirOneAlert does not interfere with, or insert itself into the actual 911 call path.
- And many more...

AirOneSG Professional Services

AirOneSG Professional Services offers a wide variety of services to help the enterprise customer plan, implement and manage their E911 needs. Services include: Consultation, Project Management, Installation, Training, Audit and more.

AirOne Solutions include call recording, SD-WAN, 911 CAD systems, PSAP/ECC design, consoles, and more.

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