

# AirOne Solutions Group, LLC

Phone: 732.746.0372 | Fax: 732.892-7434

*Specializing in Tomorrow's Challenges Today*



## AirOneSG PS-ALI Services

**AirOneSG's PS-ALI** services are designed to provide the means for MLTS/PBX Enterprise customers to effectively manage their Automatic Location Information (ALI) in the master ALI database of record through our relationship with ComTech Telecommunications. AOSG PS-ALI services include the following:

- Initial Customer account activation.
- Personalized service during initial account activation.
- Initial migration of your ALI data from your existing ALI DBMS service provider.
- Work with you to provide the proper file format creation and automation of scripts to get your data uploaded to AOSG.
- Provide formatted Excel spreadsheets for customers to import their data.
- Customer will receive automated acknowledgements that submitted files have been received.
- Submitted files will be screened for errors and omissions.
- Customers will be notified of any initial screening errors and AOSG will work with customer to get data corrected.
- Customers data will then be loaded to the ALI database and validated against the Master Street Address Guide (MSAG) for accuracy.
- Any additional errors in the record validation will be flagged and the customer will be notified promptly. AOSG service personnel will assist the customer in getting their data corrected and loaded into the ALI database.
- Confirmation of all customer ALI database records provisioned on customers behalf.



As more and more enterprises are collapsing and consolidating their trunks, or moving to new SIP trunk providers, 911 call remediation becomes more of a concern. In some cases, the local exchange carrier just got out of the PS-ALI service business all-together leaving their customers scrambling for a solution.

AOSG PS-ALI is a fully cloud-based service with no hardware requirements or other capital expenditure or annual maintenance contracts. There is a one-time service provisioning expense and a low annual recurring fee based on the number of provisioned numbers in the database.